



Parties & Events

Safety Measures

In order to ensure each group's safety, here's what to expect from an event at Topgolf.

EVENT ARRIVAL

Guests are encouraged to come in right at their event start time, or just a few minutes early as we cannot allow Guests to gather in the lobby. Upon arrival if a Guest does not know where to go, the concierge or lobby desk associate will assist. All Guests are asked to please wear a mask in all public spaces (i.e., lobby, bars, walkways, and restrooms).

PARKING

- For the foreseeable future, we will encourage and offer only self-parking.
- For groups interested in contracting a transportation or valet service for your Guests, contact your Topgolf Sales Associate for options available in your area.

LOBBY & CHECK-IN

- Front doors are equipped with motion sensors and will open automatically.*
- Guests are expected to wear a mask in public spaces (i.e., lobby, walkways, and restrooms).
- Where practical, lobby furniture will be repositioned or removed to allow for social distancing.
- High touch-areas will be cleaned and disinfected every hour.
- Associates will wash and sanitize their hands and change gloves frequently.
- Alternative check-in locations for groups with a high volume of arrivals within limited time intervals will be encouraged and arranged.

ELEVATORS & STAIRS*

- Elevator button panels and stair handrails will be cleaned and disinfected once per hour at a minimum.
- Guests and associates traveling up or down the stairs will be encouraged to leave two steps between each other.

**Venue features vary at Topgolf Augusta and Chattanooga.*

DURING THE EVENT

A maximum of six (6) Guests including non-players, are permitted in one (1) bay at a time. We cannot allow Guests to gather in the walkway behind the bay.

TRAFFIC FLOW

- Six-foot social distancing markers will be displayed throughout common areas.
- Space capacities of high-traffic areas have been redefined to allow for proper social distancing such as bars, elevators, public restrooms, buffets, etc.
- When traveling as a group from a private event space to the bays, Guests will be asked to follow instruction from the Topgolf team. We will ask Guests to move in small pairings – buddy system style.

TOPGOLF GAME PLAY

- Our safely spaced hitting bays allow for an outdoor and spacious experience for all Guests with protective bay dividers and 11 feet from tee to tee.
- Golf clubs, golf balls, game screens and other frequently touched surfaces will be disinfected between each group.
- Hitting bays are reserved and disinfected prior to each group's arrival to allow for quick entry without waiting or gathering in the lobby.

For more information on our Commitment to Play Safely, visit topgolf.com/playsafely.

DURING THE EVENT (CONTINUED)

EVENT FOOD & BEVERAGE

- For small groups, we have created platters with some of our most popular items. Each bay will receive their own platter.
- For large groups, buffet menus and service will be available. All buffets will be served by an attendant wearing a mask and gloves.
- Associates will serve all beverages, including coffee. Self-serve water and coffee stations are not currently available.

SERVICE & PRECAUTIONS

- Cleaning, sanitizing and disinfecting procedures and protective measures have been modeled after CDC and EPA guidelines, including buffet food shields and attendants.
- All service equipment, common surfaces and high-touch areas (e.g., carts, stations, counters, handrails, serving trays) will be disinfected after each use.
- All linens will be replaced after each use and professionally laundered.
- Attendant served buffets will be open to Guests one bay at a time.
- All cutlery will be provided via flatware roll up.
- For additional day-of event purchases (e.g., cash bar) we will accept cashless payments.

MEETING & EVENT SPACES

- During arrival and departure, doors will be placed open to limit touch.
- Physical barriers (e.g., plexiglass or rope and stanchions) or social-distancing signage will be placed at event registration to promote social distancing.
- Presentation and projections are supported by wireless, touch-free UBIQ technology installed in all meeting rooms. Remote support for planners and attendees is available.
- High-touch equipment, where available, such as microphones, clickers/slide advancers, and podiums will be disinfected after each presenter.
- All event spaces are cleaned and disinfected between each group with additional cleaning performed each night.
- Updated seating capacities and floor plans to promote social distancing.

EVENT DEPARTURE

- For additional day-of event purchases, we are accepting cashless payments only with limited interaction during the transaction.
- To conclude the event, groups will be asked to depart one bay at a time to ensure that safe social distancing can be maintained.



TOPGOLF

For more information on our Commitment to Play Safely, visit topgolf.com/playsafely.

OUR COMMITMENT TO **PLAY SAFELY**

We are ready to safely welcome you back into our outdoor hitting bays with 11 feet from tee to tee. We have new guidelines around social distancing, protocols to help keep our Guests and Associates healthy and safe, and enhanced disinfecting measures throughout the venue.

HEALTH AND SAFETY MEASURES



Responsible Social Distancing

Six-foot social distancing markers will be displayed throughout common areas, along with a strict protocol of a maximum of six people per bay to minimize crowds on the tee line and maintain appropriate social distancing.



Safely-Spaced Hitting Bays

An outdoor and spacious experience for all Guests with protective bay dividers and 11 feet from tee to tee.



Highest Standard of Cleanliness

The entire venue is cleaned throughout the day and all common areas are regularly disinfected. Golf clubs, golf balls, game screens and other frequently touched bay surfaces will be disinfected between each group.



Associate Health and Safety

Every Associate is required to have a health check prior to starting work, wear a mask at all times and wear gloves while handling food and drink. Additionally, all Associates must follow frequent handwashing protocols, per CDC guidelines.



Event Food and Beverage

New custom menus have been developed to highlight guest favorites. Our service has been adapted to promote limited contact and will include plentiful food platters or attendant-only served buffets. Flatware is served in an individual napkin roll.



Audio/Video Presentations

Presentations and projections are supported by wireless, touch-free UBIQ technology in all meeting rooms. Remote support for planners and attendees is available upon request. *Equipment availability varies at Topgolf Augusta and Chattanooga.*



Arrival

Self-parking is available and recommended at all venues. Most doors are equipped with motion sensors to open automatically and all doors and entrances are sanitized frequently. Guests are asked to arrive at the time of their event, not before, to promote social distancing in lobby.



Venue Layout

Furniture, floor plans and capacities have been modified to follow CDC recommendations and local guidelines. Entry and departure timing from the event space will be staggered to allow for proper social distancing.



Facemask Requirements

In accordance with Local and State guidelines, Guests are required to wear facemasks at certain Topgolf venues. A list of those venues and requirements can be viewed [here](#). *If face coverings are not required in your local community, we still strongly encourage their use when entering our venues.

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